

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 10-Q

(Mark One)

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period Ended: September 30, 2020

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the Transition Period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number 001-34702

SPS COMMERCE, INC.



(Exact Name of Registrant as Specified in its Charter)

Delaware  
(State or other jurisdiction of  
incorporation or organization)

41-2015127  
(I.R.S. Employer  
Identification No.)

333 South Seventh Street, Suite 1000, Minneapolis, MN 55402  
(Address of principal executive offices, including Zip Code)

(612) 435-9400  
(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol	Name of exchange on which registered
Common Stock, par value \$0.001 per share	SPSC	The Nasdaq Stock Market LLC (Nasdaq Global Market)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer	<input checked="" type="checkbox"/>	Accelerated filer	<input type="checkbox"/>
Non-accelerated filer	<input type="checkbox"/>	Smaller reporting company	<input type="checkbox"/>
		Emerging growth company	<input type="checkbox"/>

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The number of shares of the registrant's common stock, par value \$0.001 per share, outstanding at October 23, 2020 was 35,308,834 shares.

**SPS COMMERCE, INC.**  
**QUARTERLY REPORT ON FORM 10-Q**  
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*Unless the context otherwise requires, for purposes of the Quarterly Report on Form 10-Q, the words "we," "us," "our," the "Company," "SPS," and "SPS Commerce" refer to SPS Commerce, Inc.*



## PART I. – FINANCIAL INFORMATION

## Item 1. Financial Statements

SPS COMMERCE, INC. AND SUBSIDIARIES  
CONDENSED CONSOLIDATED BALANCE SHEETS

(In thousands, except shares)	September 30, 2020 (unaudited)	December 31, 2019
<b>ASSETS</b>		
<b>CURRENT ASSETS</b>		
Cash and cash equivalents	\$ 208,930	\$ 179,252
Short-term investments	52,300	34,284
Accounts receivable	34,048	33,001
Allowance for credit losses	(3,759)	(1,469)
Accounts receivable, net	30,289	31,532
Deferred costs	36,562	35,274
Other assets	8,927	11,279
Total current assets	337,008	291,621
PROPERTY AND EQUIPMENT, less accumulated depreciation of \$58,629 and \$50,574, respectively	25,053	23,752
OPERATING LEASE RIGHT-OF-USE ASSETS	14,092	15,744
GOODWILL	76,543	76,845
INTANGIBLE ASSETS, net	18,575	22,668
INVESTMENTS	2,476	—
<b>OTHER ASSETS</b>		
Deferred costs, non-current	11,571	11,667
Deferred income tax assets	140	2,630
Other assets, non-current	2,228	2,513
Total assets	\$ 487,686	\$ 447,440
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
<b>CURRENT LIABILITIES</b>		
Accounts payable	\$ 5,036	\$ 4,274
Accrued compensation	19,374	22,303
Accrued expenses	6,042	6,207
Deferred revenue	35,582	31,463
Operating lease liabilities	4,355	3,783
Total current liabilities	70,389	68,030
<b>OTHER LIABILITIES</b>		
Deferred revenue, non-current	2,693	2,851
Operating lease liabilities, non-current	16,725	20,085
Deferred income tax liabilities	2,939	1,193
Other liabilities, non-current	—	405
Total liabilities	92,746	92,564
<b>COMMITMENTS and CONTINGENCIES</b>		
<b>STOCKHOLDERS' EQUITY</b>		
Preferred stock, \$0.001 par value; 5,000,000 shares authorized; 0 shares issued and outstanding	—	—
Common stock, \$0.001 par value; 110,000,000 and 55,000,000 shares authorized; 36,904,856 and 36,104,619 shares issued; and 35,291,606 and 34,863,271 outstanding, respectively	37	36
Treasury stock, at cost; 1,613,250 and 1,241,348 shares, respectively	(65,247)	(46,297)
Additional paid-in capital	382,992	354,115
Retained earnings	80,020	48,973
Accumulated other comprehensive loss	(2,862)	(1,951)
Total stockholders' equity	394,940	354,876
Total liabilities and stockholders' equity	\$ 487,686	\$ 447,440

See accompanying notes to these condensed consolidated financial statements.



**SPS COMMERCE, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME**

(In thousands, except per share amounts) (Unaudited)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Revenues	\$ 79,557	\$ 70,928	\$ 229,322	\$ 206,391
Cost of revenues	25,045	23,263	72,915	68,330
Gross profit	54,512	47,665	156,407	138,061
Operating expenses				
Sales and marketing	19,233	16,937	56,143	52,404
Research and development	8,053	7,743	23,087	20,444
General and administrative	11,939	10,725	36,591	33,674
Amortization of intangible assets	1,333	1,327	3,985	3,897
Total operating expenses	40,558	36,732	119,806	110,419
Income from operations	13,954	10,933	36,601	27,642
Other income (expense)				
Interest income, net	116	843	982	2,233
Other income (expense), net	307	(165)	308	28
Change in earn-out liability	—	22	(72)	366
Total other income, net	423	700	1,218	2,627
Income before income taxes	14,377	11,633	37,819	30,269
Income tax expense	2,970	2,692	5,703	5,719
Net income	\$ 11,407	\$ 8,941	\$ 32,116	\$ 24,550
Other comprehensive income (expense)				
Foreign currency translation adjustments	969	(958)	(779)	73
Unrealized gain (loss) on investments, net of tax of (\$21), \$38, \$6 and \$105	(59)	115	19	315
Reclassification of (gain) loss on investments into earnings, net of tax of \$2, (\$49), (\$51) and (\$109)	7	(145)	(151)	(326)
Total other comprehensive income (expense)	917	(988)	(911)	62
Comprehensive income	\$ 12,324	\$ 7,953	\$ 31,205	\$ 24,612
Net income per share				
Basic	\$ 0.32	\$ 0.26	\$ 0.91	\$ 0.70
Diluted	\$ 0.31	\$ 0.25	\$ 0.89	\$ 0.68
Weighted average common shares used to compute net income per share				
Basic	35,295	35,015	35,133	34,966
Diluted	36,366	35,932	36,137	35,952

See accompanying notes to these condensed consolidated financial statements.



**SPS COMMERCE, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY**

(In thousands, except shares) (Unaudited)	Common Stock		Treasury Stock		Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Total Stockholders' Equity
	Shares	Amount	Shares	Amount				
Balances, June 30, 2019	34,936,212	\$ 36	1,007,478	\$ (34,645)	\$ 344,232	\$ 30,870	\$ (2,160)	\$ 338,333
Stock-based compensation	—	—	—	—	2,804	—	—	2,804
Exercise of stock options and issuance of restricted stock	80,350	—	—	—	1,902	—	—	1,902
Employee stock purchase plan	2,178	—	—	—	76	—	—	76
Repurchases of common stock	(116,856)	—	116,856	(6,000)	—	—	—	(6,000)
Net income	—	—	—	—	—	8,941	—	8,941
Foreign currency translation adjustments	—	—	—	—	—	—	(958)	(958)
Unrealized gain on investments, net of tax	—	—	—	—	—	—	115	115
Reclassification of gain on investments into earnings, net of tax	—	—	—	—	—	—	(145)	(145)
Balances, September 30, 2019	34,901,884	\$ 36	1,124,334	\$ (40,645)	\$ 349,014	\$ 39,811	\$ (3,148)	\$ 345,068
Balances, June 30, 2020	35,126,118	\$ 37	1,613,250	\$ (65,247)	\$ 373,686	\$ 68,613	\$ (3,779)	\$ 373,310
Stock-based compensation	—	—	—	—	4,494	—	—	4,494
Exercise of stock options and issuance of restricted stock	163,478	—	—	—	4,717	—	—	4,717
Employee stock purchase plan	2,010	—	—	—	95	—	—	95
Net income	—	—	—	—	—	11,407	—	11,407
Foreign currency translation adjustments	—	—	—	—	—	—	969	969
Unrealized loss on investments, net of tax	—	—	—	—	—	—	(59)	(59)
Reclassification of loss on investments into earnings, net of tax	—	—	—	—	—	—	7	7
Balances, September 30, 2020	35,291,606	\$ 37	1,613,250	\$ (65,247)	\$ 382,992	\$ 80,020	\$ (2,862)	\$ 394,940

  

(In thousands, except shares) (Unaudited)	Common Stock		Treasury Stock		Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Total Stockholders' Equity
	Shares	Amount	Shares	Amount				
Balances, December 31, 2018	34,691,472	\$ 36	823,784	\$ (25,679)	\$ 332,574	\$ 15,261	\$ (3,218)	\$ 318,974
Stock-based compensation	—	—	—	—	10,312	—	—	10,312
Exercise of stock options and issuance of restricted stock	483,492	—	—	—	5,273	—	—	5,273
Employee stock purchase plan	32,992	—	—	—	1,155	—	—	1,155
Repurchases of common stock	(300,550)	—	300,550	(14,966)	—	—	—	(14,966)
Settlement and subsequent return of shares	(5,522)	—	—	—	(300)	—	—	(300)
Net income	—	—	—	—	—	24,550	—	24,550
Foreign currency translation adjustments	—	—	—	—	—	—	73	73
Unrealized gain on investments, net of tax	—	—	—	—	—	—	315	315
Reclassification of gain on investments into earnings, net of tax	—	—	—	—	—	—	(326)	(326)
Adoption of ASU 2018-02	—	—	—	—	—	—	8	8
Balances, September 30, 2019	34,901,884	\$ 36	1,124,334	\$ (40,645)	\$ 349,014	\$ 39,811	\$ (3,148)	\$ 345,068
Balances, December 31, 2019	34,863,271	\$ 36	1,241,348	\$ (46,297)	\$ 354,115	\$ 48,973	\$ (1,951)	\$ 354,876
Stock-based compensation	—	—	—	—	13,090	—	—	13,090
Exercise of stock options and issuance of restricted stock	765,144	1	—	—	14,142	—	—	14,143
Employee stock purchase plan	35,093	—	—	—	1,645	—	—	1,645
Repurchases of common stock	(371,902)	—	371,902	(18,950)	—	—	—	(18,950)
Net income	—	—	—	—	—	32,116	—	32,116
Foreign currency translation adjustments	—	—	—	—	—	—	(779)	(779)
Unrealized gain on investments, net of tax	—	—	—	—	—	—	19	19
Reclassification of gain on investments into earnings, net of tax	—	—	—	—	—	—	(151)	(151)
Adoption of ASU 2016-13	—	—	—	—	—	(1,069)	—	(1,069)
Balances, September 30, 2020	35,291,606	\$ 37	1,613,250	\$ (65,247)	\$ 382,992	\$ 80,020	\$ (2,862)	\$ 394,940

See accompanying notes to these condensed consolidated financial statements.



**SPS COMMERCE, INC. AND SUBSIDIARIES**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**

(In thousands) (Unaudited)	Nine Months Ended September 30,	
	2020	2019
<b>Cash flows from operating activities</b>		
Net income	\$ 32,116	\$ 24,550
Reconciliation of net income to net cash provided by operating activities		
Deferred income taxes	4,324	5,360
Change in earn-out liability	72	(366)
Depreciation and amortization of property and equipment	9,474	8,143
Amortization of intangible assets	3,985	3,897
Provision for credit losses	4,198	2,429
Stock-based compensation	14,246	11,316
Other, net	(16)	(551)
Changes in assets and liabilities		
Accounts receivable	(4,551)	(3,670)
Deferred costs	(1,129)	(151)
Other current and non-current assets	2,612	(820)
Accounts payable	1,357	181
Accrued compensation	(3,989)	(3,716)
Accrued expenses	(3)	(84)
Deferred revenue	3,961	4,929
Operating leases	(1,128)	(487)
Net cash provided by operating activities	65,529	50,960
<b>Cash flows from investing activities</b>		
Purchases of property and equipment	(11,639)	(8,387)
Purchases of investments	(67,636)	(61,967)
Maturities of investments	47,300	55,225
Acquisitions of businesses and intangible assets, net of cash acquired	—	(11,500)
Net cash used in investing activities	(31,975)	(26,629)
<b>Cash flows from financing activities</b>		
Repurchases of common stock	(18,950)	(14,966)
Net proceeds from exercise of options to purchase common stock	14,143	5,273
Net proceeds from employee stock purchase plan	1,645	1,155
Payment for earn-out liability	(688)	—
Net cash used in financing activities	(3,850)	(8,538)
Effect of foreign currency exchange rate changes	(26)	75
Net increase in cash and cash equivalents	29,678	15,868
Cash and cash equivalents at beginning of period	179,252	133,859
Cash and cash equivalents at end of period	\$ 208,930	\$ 149,727

See accompanying notes to these condensed consolidated financial statements.



**SPS COMMERCE, INC. AND SUBSIDIARIES**  
**Notes to Condensed Consolidated Financial Statements (Unaudited)**

**NOTE A – General**

***Business Description***

SPS Commerce is a leading provider of cloud-based supply chain management solutions that make it easier for retailers, suppliers, grocers, distributors and logistics firms to orchestrate the management of item data, order fulfillment, inventory control and sales analytics across all channels. For many businesses, implementing and maintaining a suite of supply chain management capabilities is resource-intensive and not a core competency. The solutions offered by SPS Commerce eliminate the need for on-premise software and support staff by taking on that capability on the customer's behalf. These solutions also enable our customers to increase their supply cycle agility, optimize their inventory levels and sell-through, reduce operational costs and gain increased visibility into customer orders, helping ensure that suppliers, grocers, distributors, and logistics firms can satisfy retailer requirements.

***Basis of Presentation***

The accompanying unaudited condensed consolidated financial statements include the accounts of SPS Commerce, Inc. and its subsidiaries. All intercompany accounts and transactions have been eliminated in the condensed consolidated financial statements, which have been prepared in conformity with U.S. generally accepted accounting principles ("GAAP") for interim financial information and with the instructions to Form 10-Q and Rule 10-01 of Regulation S-X. Accordingly, these condensed consolidated financial statements do not include all of the information and notes required by GAAP. We have included all normal recurring adjustments considered necessary to provide a fair presentation of our financial position, results of operations, stockholders' equity, and cash flows for the interim periods shown. Operating results for these interim periods are not necessarily indicative of the results to be expected for the full year. For further information, refer to the consolidated financial statements and accompanying notes included in our Annual Report on Form 10-K for the year ended December 31, 2019, as filed with the Securities and Exchange Commission ("SEC").

Effective January 1, 2020, we adopted Accounting Standards Update ("ASU") No. 2016-13, *Financial Instruments – Credit Losses* (Topic 326) with a modified-retrospective approach and recorded a \$1.1 million cumulative-effect adjustment to retained earnings. Under the standard, in determining the allowances for credit losses, we pool our outstanding accounts receivable invoices based on the contractual due date of payment at the balance sheet date. We take several factors into consideration for estimated credit losses by pool, primarily our historical credit losses. Additional adjustments are made for current and future conditions, primarily the rate of retail bankruptcies across the United States.

On July 25, 2019, we announced that our board of directors declared a two-for-one stock split of our common stock, effected in the form of a 100 percent stock dividend as of the record date on August 8, 2019. The stock split dividend was distributed on August 22, 2019. Earnings per share and weighted average shares outstanding are presented in this Quarterly Report on Form 10-Q after the effect of the 100 percent stock dividend. The two-for-one stock split is reflected in the share amounts in all periods presented in this Quarterly Report on Form 10-Q.

***Use of Estimates***

Preparing financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting periods. Actual results could differ from those estimates.



**Recently Adopted Accounting Pronouncements**

Standard	Date of Issuance	Description	Date Adopted	Effect on the Financial Statements
<b>ASU 2016-13</b> , Financial Instruments - Credit Losses (Topic 326), Measurement of Credit Losses on Financial Statements	June 2016	This amendment replaces the incurred loss impairment methodology in current GAAP with a methodology that reflects expected credit losses on instruments within its scope, including trade receivables. This is intended to provide financial statement users with more decision-useful information about the expected credit losses.	January 2020	The adoption of this standard did not have a material impact on our condensed consolidated financial statements. See above under "Basis of Presentation" for significant inputs for the allowance for credit losses.
<b>ASU 2018-13</b> , Fair Value Measurement (Topic 820), Disclosure Framework - Changes to the Disclosure Requirements for Fair Value Measurement	August 2018	This amendment adds, modifies and removes several disclosure requirements relative to the three levels of inputs used to measure fair value in accordance with Topic 820, Fair Value Measurement.	January 2020	The adoption of this standard did not have a material impact on our condensed consolidated financial statements.
<b>ASU 2017-04</b> , Intangibles - Goodwill and Other (Topic 350), Simplifying the Test for Goodwill Impairment	January 2017	This amendment eliminates Step 2 from the goodwill impairment test.	January 2020	The adoption of this standard did not have a material impact on our condensed consolidated financial statements.

**Significant Accounting Policies**

There were no material changes in our significant accounting policies during the nine months ended September 30, 2020. See Note A to the consolidated financial statements included in our Annual Report on Form 10-K for the year ended December 31, 2019, as filed with the SEC, for additional information regarding our significant accounting policies.

**NOTE B – Revenue**

We derive our revenues from the following revenue streams:

(In thousands)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Recurring revenues:				
Fulfillment	\$ 64,115	\$ 55,546	\$ 183,963	\$ 161,685
Analytics	9,826	9,422	28,809	27,540
Other	1,244	1,458	3,664	4,303
Recurring Revenues	75,185	66,426	216,436	193,528
One-time revenues	4,372	4,502	12,886	12,863
	<u>\$ 79,557</u>	<u>\$ 70,928</u>	<u>\$ 229,322</u>	<u>\$ 206,391</u>





Revenues are recognized when our services are made available to our customers, in an amount that reflects the consideration we are contractually and legally entitled to in exchange for those services.

We determine revenue recognition through the following steps:

- Identification of the contract, or contracts, with a customer
- Identification of the performance obligations in the contract
- Determination of the transaction price
- Allocation of the transaction price to the performance obligations in the contract
- Recognition of revenue when, or as, we satisfy a performance obligation

### ***Recurring Revenues***

Recurring revenues consists of recurring subscriptions from customers that utilize our Fulfillment, Analytics, and Other cloud-based supply chain management solutions. Revenue for these solutions is generally recognized on a ratable basis over the contract term beginning on the date that our service is made available to the customer. Our contracts with our recurring revenue customers are recurring in nature, ranging from monthly to annual, and generally allow the customer to cancel the contract for any reason with 30 to 90 days' notice. Timing of billings varies by customer and by contract type and are either in advance or within 30 days of the service being performed.

The deferred revenue liability for recurring revenue contracts are for one year or less and recognized on a ratable basis over the contract term. We have applied the optional exemption to not disclose information about the remaining performance obligations for contracts which have original durations of one year or less.

### ***One-time Revenues***

One-time revenues consist of set-up fees from customers and miscellaneous one-time fees.

Set-up fees are specific for each connection a customer has with a trading partner and many of our customers have connections with numerous trading partners. Set-up fees related to our cloud-based supply chain management solutions are nonrefundable upfront fees that are necessary for our customers to utilize our cloud-based services. These set-up fees do not provide any standalone value to our customers.

Certain contracts contain set-up fees that constitute a material renewal option right. This material right provides customers a significant future incentive that would not otherwise be available to them unless they entered into the contract, as the set-up fees will not be incurred again upon contract renewal.

For our Fulfillment solution, we have determined that the set-up fees and related costs represent a material renewal option right to our customers as they will not be incurred again upon renewal. These set-up fees and related costs are deferred and recognized ratably over two years, which is the estimated period for which a material right is present for our customers.

For our Analytics solution, we have determined that the set-up fees do not represent a material customer renewal right and, as such, are deferred and recognized ratably over the estimated initial contract term, which is generally one year.

The table below presents the activity of the portion of the deferred revenue liability relating to set-up fees:

(In thousands)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Balance, beginning of period	\$ 10,633	\$ 10,063	\$ 10,518	\$ 9,857
Invoiced set-up fees	2,757	2,599	8,224	7,965
Amortized set-up fees	(2,698)	(2,584)	(8,050)	(7,744)
Balance, end of period	<u>\$ 10,692</u>	<u>\$ 10,078</u>	<u>\$ 10,692</u>	<u>\$ 10,078</u>



The entire balance of set-up fees will be recognized within two years and, as such, current amounts will be recognized in the next 1-12 months and non-current amounts will be recognized in the next 13-24 months.

Miscellaneous one-time fees consist of professional services and testing and certification. The deferred revenue liability for these one-time fees are for one year or less and recognized at the time service is provided. We have applied the optional exemption to not disclose information about the remaining performance obligations for contracts which have original durations of one year or less.

### NOTE C – Deferred Costs

Deferred costs consist of costs to obtain customer contracts, such as commissions paid to sales personnel and to third-party partners for customer referrals, and costs to fulfill customer contracts, such as customer implementation costs.

Costs to obtain customer contracts relating to recurring revenues are considered incremental and recoverable costs of obtaining a contract with our customer. These costs are deferred and amortized over the expected period of benefit which we have determined to be two years. Amortization expense is included in sales and marketing expenses in the accompanying condensed consolidated statements of comprehensive income.

Costs to fulfill customer contracts are considered incremental and recoverable costs of obtaining a contract with our customer. These costs are deferred and amortized over the expected period of benefit which we have determined to be two years. Amortization expense is included in cost of revenues in the accompanying condensed consolidated statements of comprehensive income.

The table below presents the activity of deferred costs and amortization of deferred costs:

(In thousands)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Balance, beginning of period	\$ 46,649	\$ 45,528	\$ 46,941	\$ 45,475
Incurred deferred costs	14,258	12,676	39,329	36,888
Amortized deferred costs	(12,774)	(12,623)	(38,137)	(36,782)
Balance, end of period	<u>\$ 48,133</u>	<u>\$ 45,581</u>	<u>\$ 48,133</u>	<u>\$ 45,581</u>

### NOTE D – Financial Instruments

#### Cash equivalents and investments

We invest primarily in money market funds, certificates of deposit, highly liquid debt instruments of the U.S. government and U.S. corporate debt securities. Highly liquid investments with original maturities of 90 days or less are classified as cash equivalents. Investments with remaining maturities of less than one year from the balance sheet date are classified as short-term investments whereas those with remaining maturities of more than one year from the balance sheet date are classified as investments. Our marketable securities are classified as available-for-sale. We intend to hold marketable securities until maturity; however, we may sell these securities at any time for use in current operations or for other purposes.

Our marketable securities are carried at fair value and unrealized gains and losses on these investments, net of taxes, are included in accumulated other comprehensive loss in the condensed consolidated balance sheets. Realized gains or losses are included in other income (expense), net in the condensed consolidated statements of comprehensive income. When a determination has been made that the fair value of a marketable security is below its amortized cost basis, the portion of the unrealized loss that corresponds to a credit-related factor is realized through a credit allowance on the marketable security and the equivalent expense is realized in other income (expense), net in the condensed consolidated statements of comprehensive income.



Cash equivalents and investments consisted of the following:

(In thousands)	September 30, 2020		
	Amortized Cost	Unrealized Gains (Losses)	Fair Value
<b>Cash equivalents:</b>			
Money market funds	\$ 175,850	\$ —	\$ 175,850
<b>Certificates of deposit</b>	7,161	—	7,161
<b>Marketable securities:</b>			
Corporate bonds	12,558	(1)	12,557
Commercial paper	5,076	(30)	5,046
U.S. treasury securities	30,046	(34)	30,012
	<u>\$ 230,691</u>	<u>\$ (65)</u>	<u>\$ 230,626</u>
Maturing within one year			\$ 228,150
Maturing within one to two years			2,476
Total			<u>\$ 230,626</u>

(In thousands)	December 31, 2019		
	Amortized Cost	Unrealized Gains, net	Fair Value
<b>Cash equivalents:</b>			
Money market funds	\$ 151,266	\$ —	\$ 151,266
<b>Certificates of deposit</b>	7,030	—	7,030
<b>Marketable securities:</b>			
Corporate bonds	9,785	20	9,805
Commercial paper	7,503	—	7,503
U.S. treasury securities	9,855	91	9,946
	<u>\$ 185,439</u>	<u>\$ 111</u>	<u>\$ 185,550</u>
Maturing within one year			\$ 185,550
Total			<u>\$ 185,550</u>

#### Recurring Fair Value Measurements

We measure certain financial assets at fair value on a recurring basis based on a fair value hierarchy that requires us to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. A financial instrument's categorization within the fair value hierarchy is based upon the lowest level of input that is significant to the fair value measurement. The three levels of inputs that may be used to measure fair value are:

- Level 1 – quoted prices in active markets for identical assets or liabilities.
- Level 2 – observable inputs other than Level 1 prices, such as: (a) quoted prices for similar assets or liabilities, (b) quoted prices in markets with insufficient volume or infrequent transactions (less active markets), or (c) model-derived valuations in which all significant inputs are observable or can be derived principally from or corroborated by observable market data for substantially the full term of the assets or liabilities.
- Level 3 – unobservable inputs to the valuation methodology that are significant to the measurement of fair value of assets or liabilities.

We obtain the fair values of our level 2 available-for-sale securities from a professional pricing service.

For the earn-out liability related to the EDIAdmin acquisition, we utilized the Monte Carlo simulation method to estimate the fair value of this contingent liability as of the balance sheet date. Thousands of iterations of the simulation were performed using forecasted revenues to develop a distribution of future values of recurring revenue which, in turn, provided indicated earn-out payments. The total estimated fair value equals the sum of the average present values of the indicated earn-out payments. Changes in the assumptions used in the simulations described above could have an impact on the payout of contingent consideration.



The following table presents information about our financial assets and liabilities that are measured at fair value on a recurring basis and indicates the fair value hierarchy of the valuation techniques utilized to determine such fair value:

(In thousands)	September 30, 2020			
	Level 1	Level 2	Level 3	Total
<b>Assets:</b>				
Cash equivalents:				
Money market funds	\$ 175,850	\$ —	\$ —	\$ 175,850
Certificates of deposit	7,161	—	—	7,161
Marketable securities:				
Corporate bonds	—	12,557	—	12,557
Commercial paper	—	5,046	—	5,046
U.S. treasury securities	—	30,012	—	30,012
	<u>\$ 183,011</u>	<u>\$ 47,615</u>	<u>\$ —</u>	<u>\$ 230,626</u>
<b>Liabilities:</b>				
Earn-out liability	\$ —	\$ —	\$ 307	\$ 307
	<u>\$ —</u>	<u>\$ —</u>	<u>\$ 307</u>	<u>\$ 307</u>
(In thousands)	December 31, 2019			
	Level 1	Level 2	Level 3	Total
<b>Assets:</b>				
Cash equivalents:				
Money market funds	\$ 151,266	\$ —	\$ —	\$ 151,266
Certificates of deposit	7,030	—	—	7,030
Marketable securities:				
Corporate bonds	—	9,805	—	9,805
Commercial paper	—	7,503	—	7,503
U.S. treasury securities	—	9,946	—	9,946
	<u>\$ 158,296</u>	<u>\$ 27,254</u>	<u>\$ —</u>	<u>\$ 185,550</u>
<b>Liabilities:</b>				
Earn-out liability	\$ —	\$ —	\$ 405	\$ 405
	<u>\$ —</u>	<u>\$ —</u>	<u>\$ 405</u>	<u>\$ 405</u>

During the three months ended September 30, 2020, there was no change in the earn-out liability. During the nine months ended September 30, 2020, we recognized an expense of \$0.1 million in our condensed consolidated statements of comprehensive income due to the remeasurement of the contingent liability and, additionally, we transferred \$0.2 million out of Level 3. The remaining earn-out liability is expected to be paid in the first quarter of 2021 and has been measured as Level 3 given the unobservable inputs that are significant to the measurement of the liability. The earn-out has a maximum potential payout of \$1.7 million, of which \$0.7 million was paid.

There were no other transfers in or out of our Level 1, 2, or 3 assets or liabilities during the nine months ended September 30, 2020 and 2019.

### *Nonrecurring Fair Value Measurements*

We measure certain assets and liabilities at fair value on a nonrecurring basis. Assets that are measured at fair value on a nonrecurring basis include long-lived assets, goodwill and indefinite-lived intangible assets, which would generally be recorded at fair value as a result of an impairment charge. Assets acquired and liabilities assumed as part of business combinations are measured at fair value.



**Other Fair Value Disclosures**

The carrying values of our financial instruments, including cash and cash equivalents, accounts receivable, and accounts payable, when applicable, approximate their respective fair values due to their short-term nature.

**NOTE E – Allowance for Credit Losses**

The allowance for credit losses activity, included in accounts receivable, net, was as follows:

(In thousands)	Nine Months Ended September 30,	
	2020	2019
Balance, beginning of period	\$ 1,469	\$ 1,392
Adoption of ASU 2016-13	1,069	—
Provision for credit losses	4,198	2,429
Write-offs, net of recoveries	(2,977)	(2,321)
Balance, end of period	<u>\$ 3,759</u>	<u>\$ 1,500</u>

**NOTE F – Goodwill and Intangible Assets, net**

The changes in the net carrying amount of goodwill was as follows:

(In thousands)	Nine Months Ended September 30,	
	2020	2019
Balance, beginning of period	\$ 76,845	\$ 69,658
Goodwill acquired during the period	—	6,570
Foreign currency translation adjustments	(302)	138
Balance, end of period	<u>\$ 76,543</u>	<u>\$ 76,366</u>

Intangible assets subject to amortization are amortized over their respective useful lives (ranging from three to ten years). Intangible assets, net included the following:

(In thousands)	September 30, 2020			
	Gross Carrying Amount	Accumulated Amortization	Foreign Currency Translation	Net
Subscriber relationships	\$ 36,847	\$ (23,587)	\$ (106)	\$ 13,154
Non-competition agreements	698	(659)	(5)	34
Acquired technology	7,795	(2,408)	—	5,387
	<u>\$ 45,340</u>	<u>\$ (26,654)</u>	<u>\$ (111)</u>	<u>\$ 18,575</u>

(In thousands)	December 31, 2019			
	Gross Carrying Amount	Accumulated Amortization	Foreign Currency Translation	Net
Subscriber relationships	\$ 43,640	\$ (27,287)	\$ 214	\$ 16,567
Non-competition agreements	2,495	(2,371)	10	134
Acquired technology	8,602	(2,643)	8	5,967
	<u>\$ 54,737</u>	<u>\$ (32,301)</u>	<u>\$ 232</u>	<u>\$ 22,668</u>



The estimated annual amortization expense related to intangible assets subject to amortization for the next five years and thereafter is as follows:

(In thousands)	
Remainder of 2020	\$ 1,332
2021	4,498
2022	3,394
2023	3,320
2024	2,100
Thereafter	3,931
	<u>\$ 18,575</u>

#### NOTE G – Other Assets

The changes in the net amount of capitalized implementation costs for software hosting arrangements is as follows:

(In thousands)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Balance, beginning of period	\$ 1,188	\$ 946	\$ 1,166	\$ 455
Capitalized implementation fees	7	153	87	670
Amortization of implementation fees	(65)	(26)	(123)	(52)
Balance, end of period	<u>\$ 1,130</u>	<u>\$ 1,073</u>	<u>\$ 1,130</u>	<u>\$ 1,073</u>

There were no impairment losses in relation to the capitalized implementation costs for the nine months ended September 30, 2020 and 2019.

#### NOTE H – Commitments and Contingencies

##### Leases

We are obligated under non-cancellable operating leases, primarily for office space and certain equipment, as follows:

(In thousands, except remaining term)	September 30, 2020		December 31, 2019	
	Remaining Term	Right-of-Use Asset	Remaining Term	Right-of-Use Asset
Minneapolis, MN lease	5 years	\$ 9,870	5 years	\$ 10,704
Kyiv, Ukraine lease	5 years	2,027	5 years	2,316
Little Falls, NJ lease	3 years	1,265	4 years	1,574
Other leases	<1 - 5 years	930	<1 - 5 years	1,150
		<u>\$ 14,092</u>		<u>\$ 15,744</u>

Some of our leases may include options to extend the leases for up to five years. The options to extend our leases are not recognized as part of our Right-of-Use (“ROU”) assets and lease liabilities as it is not reasonably certain that we will exercise those options. Additionally, our agreements do not include options to terminate the leases.

The components of lease expense were as follows:

(In thousands)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Operating lease cost	\$ 857	\$ 650	\$ 2,225	\$ 1,956
Variable lease cost	886	721	2,687	2,360
	<u>\$ 1,743</u>	<u>\$ 1,371</u>	<u>\$ 4,912</u>	<u>\$ 4,316</u>



Supplemental cash flow information related to leases was as follows:

(In thousands)	Nine Months Ended September 30,	
	2020	2019
Cash paid for amounts included in the measurement of lease liabilities		
Operating cash flows from operating leases	3,190	3,246
ROU assets obtained in exchange for operating lease liabilities	342	—

Supplemental balance sheet information related to leases was as follows:

	September 30, 2020	December 31, 2019
Weighted-average remaining lease term - operating leases	4.3 years	5.0 years
Weighted-average discount rate - operating leases	4.5%	4.5%

At September 30, 2020, our future minimum payments under operating leases were as follows:

(In thousands)		
Remainder of 2020	\$	3,050
2021		5,226
2022		4,704
2023		4,440
2024		4,149
Thereafter		1,440
		<u>23,009</u>
Less: imputed interest		(1,929)
	\$	<u>21,080</u>

#### Purchase Commitments

In May 2020, we entered into a noncancelable agreement with a computing infrastructure vendor for services through May 2023. At September 30, 2020, the remaining purchase commitment was \$14.4 million.

#### NOTE I – Stock-Based Compensation

Our equity compensation plans provide for the grant of incentive and nonqualified stock options, as well as other stock-based awards including performance share units (“PSU”), restricted stock awards (“RSA”), restricted stock units (“RSU”), and deferred stock units (“DSU”), to employees, non-employee directors and other consultants who provide services to us. We also provide an employee stock purchase plan (“ESPP”) and 401(k) stock match.

RSAs result in the issuance of new shares when granted. For other stock-based awards, new shares are issued when the award is exercised, vested or released according to the terms of the agreement. In February 2020, 2.1 million additional shares were reserved for future issuance under our 2010 Equity Incentive Plan. At September 30, 2020, there were approximately 13.9 million shares available for grant under approved equity compensation plans.

We generally recognize stock-based compensation expense on a straight-line basis over the vesting period. Exceptions include when retirement-eligible employees have not given their required notice, in which case expense is recognized on a continuous pro-rata basis relative to the time period until notice is given, and for PSUs, in which case expense is recognized on a straight-line basis from the grant date through the end of the performance period, regardless of whether the market condition is satisfied.



Stock-based compensation expense was allocated in the condensed consolidated statements of comprehensive income as follows:

(In thousands)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Cost of revenues	\$ 1,003	\$ 778	\$ 2,767	\$ 2,027
Operating expenses				
Sales and marketing	1,123	784	2,979	2,208
Research and development	983	697	2,789	1,822
General and administrative	1,784	888	5,711	5,259
	<u>\$ 4,893</u>	<u>\$ 3,147</u>	<u>\$ 14,246</u>	<u>\$ 11,316</u>

Stock-based compensation expense by plan type was as follows:

(In thousands)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Stock options	\$ 541	\$ 619	\$ 1,675	\$ 2,548
PSUs	804	152	2,596	1,226
RSUs	2,729	1,719	7,730	5,581
RSAs and DSUs	106	128	340	409
ESPP	314	186	749	547
401(k) stock match	399	343	1,156	1,005
	<u>\$ 4,893</u>	<u>\$ 3,147</u>	<u>\$ 14,246</u>	<u>\$ 11,316</u>

As of September 30, 2020, there was \$26.5 million of unrecognized stock-based compensation expense under our equity compensation plans, which is expected to be recognized over a weighted average period of 2.6 years.

### Stock Options

Stock options generally vest over four years and have a contractual term of seven to ten years from the date of grant. Our stock option activity was as follows:

	Nine Months Ended September 30, 2020	
	Options (#)	Weighted Average Exercise Price (per share)
Outstanding, beginning of period	1,543,912	\$ 30.03
Granted	127,388	58.88
Exercised	(558,954)	25.30
Forfeited	(8,908)	44.87
Outstanding, end of period	<u>1,103,438</u>	<u>35.64</u>

Of the total outstanding options at September 30, 2020, 0.8 million were exercisable. The outstanding and exercisable options had a weighted average exercise price of \$31.40 per share and a weighted average remaining contractual life of 3.2 years.

The weighted average grant date fair value of options granted during the first nine months of 2020 was \$16.13 per share. This was estimated on the date of grant using the Black-Scholes option pricing model with the following weighted-average assumptions:

Volatility	32.9%
Dividend yield	0%
Life (in years)	4.0
Risk-free interest rate	1.0%





The expected volatility of the options is based on the historical volatility of our common stock. We have not issued dividends on our common stock and do not expect to do so in the foreseeable future. Beginning with awards granted in 2020, the expected term of options is derived from historical data on employee exercises and post-vesting employment termination behavior. For awards granted prior to 2020, the expected term of the options was based on the simplified method which did not consider historical employee exercise behavior. The risk-free interest rate is based on the U.S. Treasury rates at the date of grant with maturity dates approximately equal to the expected life at the grant date.

#### *Performance Share Units, Restricted Stock Units and Awards, and Deferred Stock Units*

In February 2017, our executive officers were granted PSU awards with vesting contingent on successful attainment of pre-determined revenue targets over the course of a three-year performance period (fiscal years 2017 – 2019). The fair value is measured as the number of performance shares expected to be earned multiplied by the grant date fair value of our shares.

In February 2018, 2019, and 2020, our executive officers were granted PSU awards with vesting contingent on our total shareholder return as compared to indexed total shareholder return over the course of a fiscal based three-year performance period, starting in the fiscal year of grant. The grant date fair value was estimated using a Monte Carlo simulation that utilizes multiple input variables that determine the probability of satisfying the performance conditions stipulated in the award and calculates the fair market value for the PSUs granted.

RSUs generally vest over four years and, upon vesting, the holder is entitled to receive shares of our common stock.

RSAs vest over one year and, upon vesting, the holder is entitled to receive shares of our common stock. In lieu of RSAs, a participant may elect to receive DSUs with one year vesting but the participant directs delayed receipt of common shares of up to ten years after the end of service to the Company.

Activity for our PSU, RSU, RSA, and DSU was as follows:

	Nine Months Ended September 30, 2020	
	(#)	Weighted Average Grant Date Fair Value (per share)
Outstanding, beginning of period	797,546	\$ 38.80
Granted	315,816	61.12
Vested and common stock issued	(205,050)	34.97
Forfeited	(161,737)	29.69
Outstanding, end of period	746,575	51.27

#### *Employee Stock Purchase Plan*

We have an ESPP which allows participating employees to purchase shares of our common stock at a discount through payroll deductions. The plan is available to all employees subject to certain eligibility requirements. Participating employees may purchase common stock, on a voluntary after-tax basis, at a price that is the lower of 85% of the fair market value of common stock at the beginning or end of each stock purchase period. The plan consists of two six-month offering periods, beginning on January 1 and July 1 of each calendar year, respectively. A total of 1.9 million shares of common stock are reserved for issuance under the plan as of September 30, 2020.

Our ESPP activity was as follows:

(In thousands, except share data)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Amounts for shares purchased	\$ 95	\$ 76	\$ 1,645	\$ 1,155
Shares purchased	2,010	2,178	35,093	32,992



The fair value was estimated based on the market price of our common stock at the beginning of the offering period using the Black-Scholes option pricing model with the following assumptions:

Volatility	30.6%
Dividend yield	0%
Life (in years)	0.5
Risk-free interest rate	1.6%

#### 401(k) Stock Match

We sponsor a 401(k) retirement savings plan for our U.S. employees where participants can contribute up to 80% of their compensation, subject to the limits established by law. We match 50% of the employee's elective deferrals, up to the first 6% of the employee's pre-tax compensation for each pay period. A portion of our match is in Company stock, which is purchased from the open market by our plan provider and immediately deposited into the employee's 401(k) account.

#### NOTE J – Income Taxes

We record our interim provision for income taxes by applying our estimated annual effective tax rate to our year-to-date pretax income and adjust the provision for discrete tax items recorded in the period. Differences between our effective tax rate and statutory tax rates are primarily due to the impact of permanently non-deductible expenses partially offset by the tax benefits associated with foreign-derived intangible income. Additionally, excess tax benefits generated upon settlement or exercise of stock awards are recognized as a reduction to income tax expense as a discrete tax item in the quarter that the event occurs creating potentially significant fluctuation in tax expense by quarter and by year. Our provisions for income taxes include current foreign and state income tax expense, as well as deferred tax expense.

As of September 30, 2020, we do not have any unrecognized tax benefits nor any material accrued interest or tax penalties.

#### NOTE K – Net Income Per Share

Basic net income per share has been computed using the weighted average number of shares of common stock outstanding during each period. Diluted net income per share also includes the impact of our outstanding potential common shares, including options, PSUs, RSUs, RSAs, and DSUs. Potential common shares that are anti-dilutive are excluded from the calculation of diluted net income per share.

The following table presents the components of the computation of basic and diluted net income per share for the periods indicated:

(In thousands, except per share amounts)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
<b>Numerator</b>				
Net income	\$ 11,407	\$ 8,941	\$ 32,116	\$ 24,550
<b>Denominator</b>				
Weighted average common shares outstanding, basic	35,295	35,015	35,133	34,966
Options to purchase common stock	578	634	596	687
PSUs, RSUs, RSAs, and DSUs	493	283	408	299
Weighted average common shares outstanding, diluted	36,366	35,932	36,137	35,952
<b>Net income per share</b>				
Basic	\$ 0.32	\$ 0.26	\$ 0.91	\$ 0.70
Diluted	\$ 0.31	\$ 0.25	\$ 0.89	\$ 0.68



The following table presents the effect of the outstanding potential common shares that were excluded from the calculation of diluted net income per share as they were anti-dilutive:

(In thousands)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Anti-dilutive shares	8	240	203	164

#### NOTE L – Geographic Information

For the three and nine months ended September 30, 2020 and 2019, 85% of our revenue was attributable to customers based within the United States. No single jurisdiction outside of the U.S. had revenues in excess of 10%.

At September 30, 2020 and 2019, 9% of property and equipment, net was located at subsidiary and office locations outside of the United States.



## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

*This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements regarding us, our business prospects and our results of operations are subject to certain risks and uncertainties posed by many factors and events, many of which may be amplified by the coronavirus (COVID-19) pandemic, that could cause our actual business, prospects and results of operations to differ materially from those that may be anticipated by such forward-looking statements. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this report. In some cases, you can identify forward-looking statements by the following words: "anticipate," "assumes," "believe," "continue," "could," "estimate," "expect," "intend," "may," "ongoing," "plan," "potential," "predict," "project," "should," "will," "would," or the negative of these terms or other comparable terminology, although not all forward-looking statements contain these words. Similarly, statements that describe our future plans, objectives or goals are also forward-looking. Forward-looking statements may also be made from time to time in oral presentations, including telephone conferences and/or webcasts open to the public. Shareholders, potential investors, and others are cautioned that all forward-looking statements involve risks and uncertainties that could cause results in future periods to differ materially from those anticipated by some of the statements made in this report, including the risks and uncertainties described under the heading "Risk Factors" appearing in our Annual Report on Form 10-K for the year ended December 31, 2019, as may be updated in our subsequent Quarterly Reports on Form 10-Q from time to time, including the updates in this Quarterly Report on Form 10-Q. We expressly disclaim any intent or obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. Readers are urged to carefully review and consider the various disclosures made by us in this report and in our other reports filed with the SEC that advise interested parties of the risks and factors that may affect our business.*

### Overview

SPS Commerce is a leading provider of cloud-based solutions that make it easier for retailers, suppliers, grocers, distributors, and logistics firms to orchestrate the management of item data, order fulfillment, inventory control and sales analytics across all channels. The solutions offered by SPS Commerce eliminate the need for on-premise software and support staff by taking on that capability on the customer's behalf. We derive the majority of our revenues from numerous monthly recurring subscriptions from businesses that utilize our solutions.

We plan to continue to grow our business by further penetrating the supply chain management market, increasing revenues from our customers as their businesses grow, expanding our distribution channels, expanding our international presence and, from time to time, developing new solutions and applications. We also intend to selectively pursue acquisitions that will add customers, allow us to expand into new regions, or allow us to offer new functionalities.

For the three months ended September 30, 2020, our revenues were \$79.6 million, an increase of 12% from the comparable period in 2019, and represented our 79th consecutive quarter of increased revenues. Total operating expenses increased 10% for the same period in 2020 from 2019. For the nine months ended September 30, 2020, revenues increased 11% and operating expenses increased 9% compared to the same period in 2019.

### Impact of COVID-19

Although the global emergence of COVID-19 did not have a material adverse effect on our business, operating results, and overall financial performance for the nine months ended September 30, 2020, the future impact remains uncertain and depends on several factors, including, but not limited to, the pandemic's duration and continued spread, impact on our customers, impact on our partners or employees, and impact on the economic environment and financial markets, all of which are uncertain and cannot be predicted. We will continue to actively monitor the situation and may take further actions that alter our business operations, as may be required by federal, state, or local authorities, or that we determine are in the best interests of our employees, customers, partners, and shareholders.

### Key Financial Terms and Metrics

We have several key financial terms and metrics, including annualized average recurring revenues per recurring revenue customer. During the three and nine months ended September 30, 2020, there were no changes in the definitions of our key financial terms and metrics, which are discussed in more detail under the heading "Management's Discussion and Analysis of Financial Condition and Results of Operations" included in our Annual Report on Form 10-K for the year ended December 31, 2019 as filed with the SEC.



To supplement our financial statements, we also provide investors with Adjusted EBITDA and non-GAAP income per share, both of which are non-GAAP financial measures. We believe that these non-GAAP measures provide useful information to management and investors regarding certain financial and business trends relating to our financial condition and results of operations. Our management uses these non-GAAP measures to compare the Company's performance to that of prior periods for trend analyses and planning purposes. Adjusted EBITDA is also used for purposes of determining executive and senior management incentive compensation. These measures are presented to our board of directors.

These non-GAAP measures should not be considered a substitute for, or superior to, financial measures calculated in accordance with GAAP. These non-GAAP financial measures exclude significant expenses and income that are required by GAAP to be recorded in our financial statements and are subject to inherent limitations. Investors should review the reconciliations of non-GAAP financial measures to the comparable GAAP financial measures that are included in this "*Management's Discussion and Analysis of Financial Condition and Results of Operations*."

### Critical Accounting Policies and Estimates

This discussion of our financial condition and results of operations is based upon our condensed consolidated financial statements, which are prepared in accordance with GAAP and with the instructions to Form 10-Q and Rule 10-01 of Regulation S-X. The preparation of these financial statements requires us to make estimates, judgments and assumptions that affect the reported amounts of assets, liabilities, revenues, costs and expenses and related disclosures. On an ongoing basis, we evaluate our estimates and assumptions. We base our estimates of the carrying value of certain assets and liabilities on historical experience and on various other assumptions that we believe to be reasonable. Our actual results may differ from these estimates under different assumptions or conditions.

A critical accounting policy is one that is both material to the presentation of our financial statements and requires us to make difficult, subjective or complex judgments relating to uncertain matters that could have a material effect on our financial condition and results of operations. Accordingly, we believe that our policies for revenue recognition and business combinations are the most critical to fully understand and evaluate our financial condition and results of operations.

During the nine months ended September 30, 2020, there were no changes in our critical accounting policies or estimates. See Note A to our condensed consolidated financial statements included in this Quarterly Report on Form 10-Q and in our Annual Report on Form 10-K for the year ended December 31, 2019, as filed with the SEC, for additional information regarding our accounting policies.



## Results of Operations

### Three Months Ended September 30, 2020 Compared to Three Months Ended September 30, 2019

The following table presents our results of operations for the periods indicated:

(Dollars in thousands)	Three Months Ended September 30,				Change	
	2020	% of revenue	2019	% of revenue	\$	%
Revenues	\$ 79,557	100.0%	\$ 70,928	100.0%	\$ 8,629	12.2%
Cost of revenues	25,045	31.5	23,263	32.8	1,782	7.7
Gross profit	54,512	68.5	47,665	67.2	6,847	14.4
Operating expenses						
Sales and marketing	19,233	24.2	16,937	23.9	2,296	13.6
Research and development	8,053	10.1	7,743	10.9	310	4.0
General and administrative	11,939	15.0	10,725	15.1	1,214	11.3
Amortization of intangible assets	1,333	1.7	1,327	1.9	6	0.5
Total operating expenses	40,558	51.0	36,732	51.8	3,826	10.4
Income from operations	13,954	17.5	10,933	15.4	3,021	27.6
Other income (expense)						
Interest income, net	116	0.1	843	1.2	(727)	(86.2)
Other income (expense), net	307	0.4	(165)	(0.2)	472	286.1
Change in earn-out liability	—	—	22	—	(22)	(100.0)
Total other income, net	423	0.5	700	1.0	(277)	(39.6)
Income before income taxes	14,377	18.0	11,633	16.4	2,744	23.6
Income tax expense	2,970	3.7	2,692	3.8	278	10.3
Net income	\$ 11,407	14.3%	\$ 8,941	12.6%	\$ 2,466	27.6%

**Revenues.** The increase in revenues resulted from two primary factors: the increase in recurring revenue customers and an increase in annualized average recurring revenues per recurring revenue customer, which we also refer to as wallet share.

- The number of recurring revenue customers increased 5% to 32,025 at September 30, 2020 from 30,551 at September 30, 2019.
- Wallet share increased 8% to \$9,473 for the three months ended September 30, 2020 from \$8,793 for the same period in 2019. The increase was primarily attributable to increased usage of our solutions by our recurring revenue customers.

Recurring revenues from recurring revenue customers accounted for 95% and 94% of our total revenues for the three months ended September 30, 2020 and 2019, respectively. We anticipate that the number of recurring revenue customers and wallet share will increase as we increase the number of solutions we offer and increase the penetration of those solutions across our customer base.

**Cost of Revenues.** The increase in cost of revenues for the three months ended September 30, 2020 was primarily due to increased headcount which resulted in an increase of \$1.4 million in personnel-related costs, driven by increased salaries and benefits and increased contract labor and an increase of \$0.2 million in stock-based compensation expense. Additionally, a \$0.4 million increase in depreciation expense pertaining to continued investment in infrastructure to support our platform contributed to the increase in cost of revenue, partially offset by a \$0.3 million decrease in network costs.

**Sales and Marketing Expenses.** The increase in sales and marketing expense for the three months ended September 30, 2020 was primarily due to an increase of \$0.9 million in variable compensation earned by sales personnel and referral partners. Additionally, increased headcount led to increased personnel-related costs of \$0.5 million, primarily driven by increased salaries and benefits, and increases of \$0.4 million in promotional expenses and \$0.3 million in stock-based compensation expense.

**Research and Development Expenses.** The increase in research and development expense for the three months ended September 30, 2020 was primarily due to an increase in stock-based compensation expense of \$0.3 million.

**General and Administrative Expenses.** The increase in general and administrative expense for the three months ended September 30, 2020 was driven by an increase in stock-based compensation expense of \$0.9 million and an increase of \$0.4 million of charitable donations, partially offset by a decrease of \$0.5 million in total consulting and contract labor expenses. Additionally, as a result of continued business growth, bad debt expense increased \$0.3 million, compared to the same period in 2019.



**Other Income (Expense).** The decrease in other income (expense) for the three months ended September 30, 2020 was due primarily to the decrease in income from investments.

**Income Tax Expense.** The increase in income tax expense for the three months ended September 30, 2020 was primarily due to the increase in pre-tax income and a change in the estimated R&D tax credit in 2020, partially offset by discrete tax benefits. Excess tax benefits generated upon the settlement or exercise of stock awards are recognized as a reduction to income tax expense and, as a result, we expect that our annual effective income tax rate will fluctuate.

**Adjusted EBITDA.** Adjusted EBITDA, which is a non-GAAP measure of financial performance, consists of net income adjusted for depreciation and amortization, investment income (interest income/expense, realized investments gain/loss excluding realized gain/loss from foreign currency on investments), income tax expense, stock-based compensation expense, realized gain/loss from foreign currency on cash and investments held, and other adjustments as necessary for a fair presentation. Other adjustments included the impact of the fair value adjustment for the EDIAdmin earn-out liability, returned escrow shares in 2019 related to the acquisition of ToolBox Solutions (“Toolbox”), and impairment of internally developed software. The following table provides a reconciliation of net income to Adjusted EBITDA:

(In thousands)	Three Months Ended September 30,	
	2020	2019
Net income	\$ 11,407	\$ 8,941
Depreciation and amortization of property and equipment	3,198	2,819
Amortization of intangible assets	1,333	1,327
Investment income, net	(107)	(843)
Income tax expense	2,970	2,692
Stock-based compensation expense	4,893	3,147
Realized gain from foreign currency on cash and investments held	(559)	—
Other	103	(22)
Adjusted EBITDA	\$ 23,238	\$ 18,061

**Non-GAAP Income per Share.** Non-GAAP income per share, which is also a non-GAAP measure of financial performance, consists of net income plus stock-based compensation expense, amortization expense related to intangible assets, realized gain/loss from foreign currency on cash and investments held, and other adjustments as necessary for a fair presentation, divided by the weighted average number of shares of common stock outstanding during each period. Other adjustments included the impact of the fair value adjustment for the EDIAdmin earn-out liability, returned escrow shares in 2019 related to the acquisition of ToolBox, and impairment of internally developed software. The following table provides a reconciliation of net income to non-GAAP income per share:

(In thousands, except per share amounts)	Three Months Ended September 30,	
	2020	2019
Net income	\$ 11,407	\$ 8,941
Stock-based compensation expense	4,893	3,147
Amortization of intangible assets	1,333	1,327
Realized gain from foreign currency on cash and investments held	(559)	—
Other	103	(22)
Income tax effects of adjustments	(2,929)	(1,606)
Non-GAAP income	\$ 14,248	\$ 11,787
Shares used to compute non-GAAP income per share		
Basic	35,295	35,015
Diluted	36,366	35,932
Non-GAAP income per share		
Basic	\$ 0.40	\$ 0.34
Diluted	\$ 0.39	\$ 0.33



## Nine Months Ended September 30, 2020 Compared to Nine Months Ended September 30, 2019

The following table presents our results of operations for the periods indicated:

(Dollars in thousands)	Nine Months Ended September 30,					
	2020		2019		Change	
		% of revenue		% of revenue	\$	%
Revenues	\$ 229,322	100.0%	\$ 206,391	100.0%	\$ 22,931	11.1%
Cost of revenues	72,915	31.8	68,330	33.1	4,585	6.7
Gross profit	156,407	68.2	138,061	66.9	18,346	13.3
Operating expenses						
Sales and marketing	56,143	24.5	52,404	25.4	3,739	7.1
Research and development	23,087	10.0	20,444	9.9	2,643	12.9
General and administrative	36,591	16.0	33,674	16.3	2,917	8.7
Amortization of intangible assets	3,985	1.7	3,897	1.9	88	2.3
Total operating expenses	119,806	52.2	110,419	53.5	9,387	8.501
Income from operations	36,601	16.0	27,642	13.4	8,959	32.4
Other income (expense)						
Interest income, net	982	0.4	2,233	1.1	(1,251)	(56.0)
Other income, net	308	0.1	28	—	280	1,000.0
Change in earn-out liability	(72)	—	366	0.2	(438)	(119.7)
Total other income, net	1,218	0.5	2,627	1.3	(1,409)	(53.6)
Income before income taxes	37,819	16.5	30,269	14.7	7,550	24.9
Income tax expense	5,703	2.5	5,719	2.8	(16)	(0.3)
Net income	\$ 32,116	14.0%	\$ 24,550	11.9%	\$ 7,566	30.8%

**Revenues.** The increase in revenues resulted from two primary factors: the increase in recurring revenue customers and an increase in annualized average recurring revenues per recurring revenue customer, which we also refer to as wallet share.

- The number of recurring revenue customers increased 5% to 32,025 at September 30, 2020 from 30,551 at September 30, 2019.
- Wallet share increased 7% to \$9,191 for the nine months ended September 30, 2020 from \$8,622 for the same period in 2019. The increase was primarily attributable to increased usage of our solutions by our recurring revenue customers.

Recurring revenues from recurring revenue customers accounted for 94% of our total revenues for the nine months ended September 30, 2020 and 2019. We anticipate that the number of recurring revenue customers and wallet share will increase as we increase the number of solutions we offer and increase the penetration of those solutions across our customer base.

**Cost of Revenues.** The increase in cost of revenues for the nine months ended September 30, 2020 was primarily due to increased headcount which resulted in an increase of \$3.0 million in personnel-related costs, driven by increased salaries and benefits and increased contract labor, and increases of \$0.7 million in stock-based compensation expense and \$0.5 million in software subscriptions. Additionally, a \$1.1 million increase in depreciation expense pertaining to continued investment in infrastructure to support our platform contributed to the increase in cost of revenues, partially offset by a \$0.7 million decrease in direct network expense.

**Sales and Marketing Expenses.** The increase in sales and marketing expense for the nine months ended September 30, 2020 was primarily due to increased headcount which resulted in an increase of \$1.8 million in personnel-related costs, driven by increased salaries and benefits, and increases of \$0.7 million in stock-based compensation expense, \$0.3 million in variable compensation earned by sales personnel and referral partners, \$0.4 million in promotional expense, and \$0.3 million in software subscriptions.

**Research and Development Expenses.** The increase in research and development expense for the nine months ended September 30, 2020 was primarily due to increased headcount which resulted in an increase in personnel costs of \$0.9 million and increases in stock-based compensation expense of \$1.0 million, occupancy expense of \$0.4 million, and depreciation expense of \$0.2 million.

**General and Administrative Expenses.** The increase in general and administrative expense for the nine months ended September 30, 2020 was driven by an increase of \$1.8 million in bad debt expense due to continued business growth. Additionally, increases of \$1.0 million in charitable donations and \$0.5 million in stock-based compensation expenses led to the overall increase, partially offset by a decrease of \$0.5 million in personnel-related costs.





**Other Income (Expense).** The decrease in other income (expense) for the nine months ended September 30, 2020 was due primarily to the decrease in investment income.

**Income Tax Expense.** The relatively consistent income tax expense for the nine months ended September 30, 2020 was due to the increase in pre-tax income and a change in the estimated R&D tax credit in 2020, partially offset by discrete tax benefits. Excess tax benefits generated upon the settlement or exercise of stock awards are recognized as a reduction to income tax expense and, as a result, we expect that our annual effective income tax rate will fluctuate.

**Adjusted EBITDA.** Adjusted EBITDA, which is a non-GAAP measure of financial performance, consists of net income adjusted for depreciation and amortization, investment income (interest income/expense, realized investments gain/loss excluding realized gain/loss from foreign currency on investments), income tax expense, stock-based compensation expense, realized gain/loss from foreign currency on cash and investments held, and other adjustments as necessary for a fair presentation. Other adjustments included the impact of the fair value adjustment for the EDIAdmin earn-out liability, returned escrow shares in 2019 related to the acquisition of Toolbox, and impairment of internally developed software. The following table provides a reconciliation of net income to Adjusted EBITDA:

	Nine Months Ended September 30,	
	2020	2019
Net income	\$ 32,116	\$ 24,550
Depreciation and amortization of property and equipment	9,474	8,143
Amortization of intangible assets	3,985	3,897
Investment income, net	(1,079)	(2,233)
Income tax expense	5,703	5,719
Stock-based compensation expense	14,246	11,316
Realized gain from foreign currency on cash and investments held	(686)	—
Other	257	(483)
Adjusted EBITDA	<u>\$ 64,016</u>	<u>\$ 50,909</u>

**Non-GAAP Income per Share.** Non-GAAP income per share, which is also a non-GAAP measure of financial performance, consists of net income plus stock-based compensation expense, amortization expense related to intangible assets, realized gain/loss from foreign currency on cash and investments held, and other adjustments as necessary for a fair presentation, divided by the weighted average number of shares of common stock outstanding during each period. Other adjustments included the impact of the fair value adjustment for the EDIAdmin earn-out liability, returned escrow shares in 2019 related to the acquisition of ToolBox, and impairment of internally developed software. The following table provides a reconciliation of net income to non-GAAP income per share:

	Nine Months Ended September 30,	
	2020	2019
Net income	\$ 32,116	\$ 24,550
Stock-based compensation expense	14,246	11,316
Amortization of intangible assets	3,985	3,897
Realized gain from foreign currency on cash and investments held	(686)	—
Other	257	(483)
Income tax effects of adjustments	(8,841)	(5,972)
Non-GAAP income	<u>\$ 41,077</u>	<u>\$ 33,308</u>
Shares used to compute non-GAAP income per share		
Basic	35,133	34,966
Diluted	36,137	35,952
Non-GAAP income per share		
Basic	\$ 1.17	\$ 0.95
Diluted	\$ 1.14	\$ 0.93



## Liquidity and Capital Resources

At September 30, 2020, our principal sources of liquidity were cash, cash equivalents, certificates of deposit, and short-term investments of \$261.2 million and accounts receivable, net of provision for credit losses of \$30.3 million. Certificates of deposit and marketable securities are invested in accordance with our investment policy, with a goal of maintaining liquidity and capital preservation. Our cash equivalents and marketable securities are held in highly liquid money market funds, commercial paper, federal agency securities, and corporate debt securities.

The below table summarizes the activity within the condensed consolidated statements of cash flows:

(In thousands)	Nine Months Ended September 30,	
	2020	2019
Net cash provided by operating activities	\$ 65,529	\$ 50,960
Net cash used in investing activities	(31,975)	(26,629)
Net cash used in financing activities	\$ (3,850)	\$ (8,538)

### *Net Cash Flows from Operating Activities*

The increase in operating cash flows was primarily driven by continued business growth, which resulted in increased net income and decreased deferred tax assets, as well as increased depreciation, provisions for credit losses, and stock-based compensation.

### *Net Cash Flows used in Investing Activities*

The increase in net cash used in investing activities was primarily due to an increase of net purchases of investments, partially offset by cash used for an acquisition in 2019. Additionally, the increase was due to increased capital expenditures, based on our business growth and continued investment in our technology.

### *Net Cash Flows used in Financing Activities*

The decrease in net cash used in financing activities was primarily due to the increase in net proceeds from stock option exercises, partially offset by increases in cash used for share repurchases and an earn-out payment.

### *Effect of Foreign Currency Exchange Rate Changes*

Our results of operations and cash flows were not materially affected by fluctuations in foreign currency exchange rates. We maintain 4% of our total cash and cash equivalents outside of the U.S. in foreign currencies, primarily in Australian and Canadian dollars. We believe that a significant change in foreign currency exchange rates or an inability to access these funds would not materially affect our ability to meet our operational needs.

### *Adequacy of Capital Resources*

Our future capital requirements may vary significantly from those now planned and will depend on many factors, including:

- costs to develop and implement new solutions and applications, if any;
- sales and marketing resources needed to further penetrate our market and gain acceptance of new solutions and applications that we may develop;
- expansion of our operations in the United States and internationally;
- response of competitors to our solutions and applications; and
- use of capital for acquisitions, if any.

Historically, we have experienced increases in our expenditures consistent with the growth in our operations, and we anticipate that our expenditures will continue to increase as we expand our business.

We believe our cash, cash equivalents, certificates of deposit, marketable securities and our cash flows from operations will be sufficient to meet our working capital and capital expenditure requirements for at least the next twelve months.



Inflation and changing prices did not have a material effect on our business during the nine months ended September 30, 2020 and we do not expect that inflation or changing prices will materially affect our business in the foreseeable future.

### *Off-Balance Sheet Arrangements*

We do not have any off-balance sheet arrangements, investments in special purpose entities or undisclosed borrowings or debt. Additionally, we are not a party to any derivative contracts or synthetic leases.

### *Contractual and Commercial Commitment Summary*

Our contractual obligations and commercial commitments as of September 30, 2020 are summarized below:

<u>Contractual Obligations</u>	<b>Payments Due By Period (in thousands)</b>				<b>Total</b>
	<b>Less Than 1 Year</b>	<b>1-3 Years</b>	<b>3-5 Years</b>	<b>More Than 5 Years</b>	
Operating lease obligations, including imputed interest	\$ 5,142	\$ 10,429	\$ 7,438	\$ —	\$ 23,009
Purchase commitment	5,100	9,300	—	—	14,400
<b>Total</b>	<b>\$ 10,242</b>	<b>\$ 19,729</b>	<b>\$ 7,438</b>	<b>\$ —</b>	<b>\$ 37,409</b>



### **Item 3. Quantitative and Qualitative Disclosures About Market Risk**

#### ***Interest Rate Sensitivity Risk***

The principal objectives of our investment activities are to preserve principal, provide liquidity and maximize income consistent with minimizing risk of material loss. We are exposed to market risk related to changes in interest rates. However, based on the nature and current level of our investments (primarily cash and cash equivalents, which approximate fair value due to their short maturities, certificates of deposit and marketable securities), we believe there is no material risk exposure. We do not enter into investments for trading or speculative purposes.

We did not have any outstanding debt as of September 30, 2020. Therefore, we do not have any material risk to interest rate fluctuations.

#### ***Foreign Currency Exchange Risk***

We have revenue, expenses, assets and liabilities that are denominated in currencies other than the U.S. dollar, primarily the Australian dollar and Canadian dollar. As of September 30, 2020, we maintained 4% of our total cash and cash equivalents outside of the U.S. in foreign currencies. We believe that a hypothetical 10% change in foreign currency exchange rates or an inability to access foreign funds would not materially affect our ability to meet our operational needs or result in a material foreign currency loss. As we expand internationally, our results of operations and cash flows may be impacted by changes in foreign currency exchange rates and would be adversely impacted when the U.S. dollar appreciates relative to other foreign currencies. We have not used any forward contracts or currency borrowings to hedge our exposure to foreign currency exchange risk, although we may do so in the future.

### **Item 4. Controls and Procedures**

#### ***Evaluation of Disclosure Controls and Procedures***

As of the end of the period covered by this Quarterly Report on Form 10-Q, our management has evaluated, under the supervision and with the participation of our Chief Executive Officer and Chief Financial Officer, the effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934). Disclosure controls and procedures are designed to ensure that information required to be disclosed in our reports filed under the Securities Exchange Act of 1934 is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms and that such information is accumulated and communicated to our management, including our Chief Executive Officer and Chief Financial Officer, to allow timely decisions regarding required disclosure. Based on this evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective as of September 30, 2020.

#### ***Changes in Internal Control over Financial Reporting***

For the year ended December 31, 2019, management's assessment of internal control over financial reporting excluded the internal control of the MAPADOC business, an operating unit of SWK Technologies, Inc., which was acquired on August 26, 2019. Our assessment of the effectiveness of internal control over financial reporting as of September 30, 2020 included MAPADOC.

There were no other changes in our internal control over financial reporting during the quarter ended September 30, 2020 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.



**PART II. – OTHER INFORMATION****Item 1. Legal Proceedings**

We are not currently subject to any material legal proceedings. From time to time, we may be named as a defendant in legal actions or otherwise be subject to claims arising from our normal business activities. Any such actions, even those that lack merit, could result in the expenditure of significant financial and managerial resources. We believe that we have obtained adequate insurance coverage or rights to indemnification in connection with potential legal proceedings that may arise.

**Item 1A. Risk Factors**

With the exception of the addition of the risk factor noted below, there have been no material changes in our risk factors from those disclosed under the heading “*Risk Factors*” in our Annual Report on Form 10-K for the year ended December 31, 2019 as filed with the SEC.

The extent to which the COVID-19 outbreak and measures taken in response thereto impact our business, results of operations and financial condition will depend on on-going and future developments and outcomes, which are highly uncertain and cannot be predicted.

Our business and financial results may be adversely impacted by health epidemics, pandemics and similar outbreaks. The recent and rapidly spreading COVID-19 pandemic could have adverse impacts on our business, including causing significant volatility in demand for our services due to disruption and downturns in our customers’ businesses and related supply chains, our customers’ ability to pay for our services when due or in full, disruptions to our third party technology providers, limitations on our employees’ ability to work and travel, and significant changes in the economic or political conditions in markets in which we operate. Despite our efforts to manage these impacts, their ultimate impact also depends on factors beyond our knowledge or control, including the duration and severity of any such outbreak and actions taken to contain its spread and mitigate its public health effects. Any of these events could cause or amplify the risks and uncertainties set forth in our Annual Report on Form 10-K for the year ended December 31, 2019, as filed with the SEC, and could materially adversely affect our business, financial condition, results of operations and/or stock price.

**Item 2. Unregistered Sales of Equity Securities and Use of Proceeds****(c) Share Repurchases**

Under a share repurchase program announced by our board of directors on November 2, 2019, from time to time we can repurchase up to a total of \$50 million of our stock in the open market through November 2, 2021. We did not make any purchases in the third quarter of 2020. At September 30, 2020, we had approximately \$31.1 million remaining for shares that can be repurchased under the plan.

**Item 3. Defaults Upon Senior Securities**

Not Applicable.

**Item 4. Mine Safety Disclosures**

Not Applicable.

**Item 5. Other Information**

Not Applicable.



**Item 6. Exhibits**

<b>Number</b>	<b>Description</b>
<a href="#">3.1</a>	<a href="#">Certificate of Incorporation (incorporated by reference to Exhibit 3.2 to our Current Report on Form 8-K (File No. 001-34702) filed with the SEC on May 21, 2020).</a>
<a href="#">3.2</a>	<a href="#">Amended and Restated Bylaws (incorporated by reference to Exhibit 3.1 to our Current Report on Form 8-K (File No. 001-34702) filed with the SEC on October 17, 2017).</a>
<a href="#">31.1</a>	<a href="#">Certification of Principal Executive Officer pursuant to Rules 13a-14(a) under the Securities Exchange Act of 1934, as amended (filed herewith).</a>
<a href="#">31.2</a>	<a href="#">Certification of Principal Financial Officer pursuant to Rules 13a-14(a) under the Securities Exchange Act of 1934, as amended (filed herewith).</a>
<a href="#">32.1</a>	<a href="#">Certification of Chief Executive Officer and Chief Financial Officer pursuant to 18 U.S.C. Sec. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (filed herewith).</a>
101	Interactive Data Files Pursuant to Rule 405 of Regulation S-T (filed herewith). The XBRL instance document does not appear in the Interactive Data File because its tags are embedded within the Inline XBRL document.
104	The cover page from the Quarterly Report on Form 10-Q for the quarter ended September 30, 2020, formatted in Inline XBRL.



**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Dated: October 28, 2020

**SPS COMMERCE, INC.**

/s/ KIMBERLY K. NELSON

Kimberly K. Nelson

*Executive Vice President and Chief Financial Officer  
(principal financial and accounting officer)*



SPS COMMERCE, INC.

## CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT

I, Archie C. Black, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of SPS Commerce, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this report;
4. The Registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Registrant and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and
5. The Registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Registrant's auditors and the audit committee of the Registrant's board of directors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal control over financial reporting.

/s/ ARCHIE C. BLACK

Archie C. Black

*President and Chief Executive Officer*

*(principal executive officer)*

October 28, 2020



## CERTIFICATION PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT

I, Kimberly K. Nelson, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of SPS Commerce, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the Registrant as of, and for, the periods presented in this report;
4. The Registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the Registrant and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the Registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the Registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the Registrant's internal control over financial reporting that occurred during the Registrant's most recent fiscal quarter (the Registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the Registrant's internal control over financial reporting; and
5. The Registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the Registrant's auditors and the audit committee of the Registrant's board of directors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the Registrant's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the Registrant's internal control over financial reporting.

/s/ KIMBERLY K. NELSON

Kimberly K. Nelson

*Executive Vice President and Chief Financial Officer*

*(principal financial and accounting officer)*

October 28, 2020

**CERTIFICATION PURSUANT TO  
18 U.S.C. §1350  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report on Form 10-Q of SPS Commerce, Inc. (the "Company") for the period ended September 30, 2020, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned, the Chief Executive Officer and the Chief Financial Officer of the Company, hereby certify, pursuant to and for purposes of 18 U.S.C. §1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ ARCHIE C. BLACK

Archie C. Black

*President and Chief Executive Officer*

*(principal executive officer)*

/s/ KIMBERLY K. NELSON

Kimberly K. Nelson

*Executive Vice President and Chief Financial Officer*

*(principal financial and accounting officer)*

October 28, 2020