



SPS Commerce Names Brian Wilson as Vice President of Customer Operations

New Role Emphasizes Supply Chain Service Provider's Commitment to Delivering World Class Customer Service

MINNEAPOLIS, Feb. 15, 2011 (GLOBE NEWSWIRE) -- [SPS Commerce](#) (Nasdaq:SPSC), a leading provider of on-demand supply chain management solutions, today announced that it has created a new role at SPS Commerce, Vice President of Customer Operations, and named Brian Wilson to this position. As Vice President of Customer Operations, Brian will oversee all aspects of customer support and implementations of its web-based EDI and catalog services, continuing to focus the company on securing the highest level of customer satisfaction.

"During the past three years, Brian has re-invented customer operations at SPS, improving all key support metrics including customer satisfaction with SPS' services," said Mike Gray, Chief Operations Officer at SPS Commerce. "He has built an organizational structure and process that has successfully recruited, trained, and developed a team of highly skilled staff to serve SPS' customers. We are delighted to promote Brian to fill this important new role at SPS Commerce."

"Customer service and satisfaction is vital to the success of any SaaS provider, including SPS Commerce," stated Archie Black, President and CEO of SPS Commerce. "We have continually earned high customer satisfaction ratings and are pleased to have Brian Wilson on our management team to further our innovation in this area. He has demonstrated his leadership skills by growing our existing customer operations department and focusing them on delivering personalized attention to our 38,000 customers."

About SPS Commerce

SPS Commerce is a leading provider of on-demand supply chain management solutions, providing integration, collaboration, connectivity, visibility and data analytics to thousands of customers worldwide. We deliver our solutions over the Internet using a Software-as-a-Service model to improve the way suppliers, retailers, distributors and other customers manage and fulfill orders. Our SPSCcommerce.net platform features pre-built integrations used by current and new customers alike, spanning 3,000 order management models across 1,500 retailers, grocers and distributors, as well as integrations to over 100 accounting, warehouse management, enterprise resource planning, and packing and shipping applications. More than 38,000 customers across more than 40 countries have used SPSCcommerce.net, making it one of the largest trading partner integration centers. SPS Commerce has 40 consecutive quarters of increased revenues and is headquartered in Minneapolis. For additional information, please contact SPS Commerce at 866-245-8100 or visit www.spscommerce.com.

SPS Commerce is a registered trademark of SPS Commerce, Inc. SPSCcommerce.net and the SPS Commerce logo are the property of SPS Commerce, Inc. All other names and trademarks are the property of their respective holders.

The SPS Commerce logo is available at <http://www.globenewswire.com/newsroom/prs/?pkgid=7184>

Cautionary Note Regarding Forward-Looking Statements

Any statements in this release that are not historical or current facts are forward-looking statements. All forward-looking statements in this release are made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. These statements involve known and unknown risks, uncertainties and other factors that may cause our actual results, performance or achievements to be materially different from any future results, performances or achievements expressed or implied by the forward-looking statements. Certain of these risks and uncertainties are described in the "Risk Factors" section of our Registration Statement on Form S-1 and other required reports, as filed with the SEC, which are available at the SEC's Website at <http://www.sec.gov>.

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