

Human Rights Statement

SPS Commerce (SPS) is committed to protecting and upholding the human rights of our employees and others with whom we conduct business. Our unwavering commitment to human rights is embedded in the culture and values that define our company and is embodied in our <u>Code of Conduct</u>, <u>Supplier Code of Conduct</u>, and other corporate policies.

SPS is firmly committed to providing equal opportunity in all aspects of employment and will not tolerate illegal discrimination or harassment of any kind. We are committed to providing a work environment free from harassment or intimidation, including sexual harassment and harassment on account of any protected classification. Such actions can take many forms, such as unwelcome sexual advances or unprofessional remarks. Regardless of its form, offensive, intimidating, or hostile actions will not be tolerated. We have a strict policy against retaliation for reporting any such behavior. Reports may be made to an employee's direct manager, business partner or confidentially and anonymously via a third-party ethics hotline, the link to which is readily and easily available to all employees via SPS's Intranet.

Our <u>Code of Conduct</u> outlines the expectations of our employees to maintain the highest standards of ethical behavior when conducting SPS business. On an annual basis, all SPS employees are required to review and acknowledge that they will adhere to our Employee Code of Conduct.

We pride ourselves on engaging and doing business with suppliers that share our commitment to doing business ethically, in compliance with all applicable laws, and treating employees with respect and dignity, among other principals and standards of conduct. Our <u>Supplier Code of</u> <u>Conduct</u> reflects such commitment and is shared with suppliers during the supplier onboarding process.

We are committed to ensuring our business and supply chain are free from human slavery, human trafficking, or forced labor. We have adopted an <u>Anti-Slavery and Human Trafficking</u> <u>Statement</u> and also communicate this commitment to our suppliers as part of our Supplier Code of Conduct, which states that the supplier will not use child or forced, bonded or indentured labor, involuntary prison labor or use of undocumented labor.

SPS recognizes its responsibility to protect the information shared with us by our customers, suppliers, business partners and employees. We are committed to ensuring appropriate security and privacy safeguards exist and are properly functioning to comply with applicable privacy regulations including the California Consumer Privacy Act (CCPA) and the EU General Data Protection Regulation (GDPR). Our <u>Privacy Policy</u> describes how SPS collects, processes, maintains, shares, and deletes information shared with us.