SPS Commerce Introduces MAX, New Capabilities Embedded in SPS' Agentic Supply Chain Network

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New AI functionality delivers unparalleled value for supply chain customers

MINNEAPOLIS--(BUSINESS WIRE)--Feb. 10, 2026-- SPS Commerce (NASDAQ: SPSC), the leading intelligent supply chain network, today announced MAX, delivering new and unparalleled agentic capabilities. MAX draws on 300,000 trading connections, decades of expertise, proprietary network intelligence, and billions of transactions to help customers unlock greater value from AI. This announcement builds on SPS Commerce's recent introduction of AI-driven Fulfillment capabilities, representing a meaningful step forward in how customers experience and benefit from artificial intelligence across the supply chain.

Unlike other AI tools in the market today that surface dashboards, answer isolated questions or focus on tactical activities like mapping, MAX is embedded into existing supply chain workflows assessing and guiding customer connections to support the success of their business and trading relationships.

"I'm excited for MAX," said Josh Smith, chief technology officer at Spreetail. "It will really help uplevel every team member as it becomes a ubiquitous ecosystem that supports their work. I'm also excited that MAX captures the network of expertise across SPS Commerce, so when we're making decisions with significant business impact, we have 25 years of supply chain experience embedded and working alongside us."

MAX will initially be launched with three features: Chat, Monitor, and Connect.

MAX Chat: Day-to-Day, Reinvented
Chat is embedded directly into day-to-day operations. Customers will now have more direct access to the proprietary insights for working with trading partners. MAX will use these insights to spot patterns that signal potential issues, guide workflows at each step, and help teams resolve problems before they become chargebacks or rejected shipments.

MAX Monitor: Always On. Always Working
MAX continuously monitors transactions, workflow requirements, and exceptions across the 300,000 connections and billions of transactions across the network. It helps to automate routine tasks, surfaces critical insights proactively, and keeps operations moving by supporting teams even when they are offline saving time while improving performance.

MAX Connect: Designed to Work Wherever You Do
Ready for the agentic future, MAX Connect supports Model Context Protocol (MCP) and is built to collaborate with other agents across the ecosystem MAXimizing the impact of AI for retailers, suppliers, and logistics partners. MAX can collaborate with AI peers, ERPs, CRMs, and data platforms to bring network intelligence into existing workflows.

"MAX is how we bring the full power of our agentic supply chain network to life," said Mike Svatek, chief product officer at SPS Commerce. "We are focused on far more than just data or mapping specs. We are advancing our customers' experiences with an agentic network that understands business processes, context, and intent. That means we're able to deliver more meaningful, scalable AI enhancements across our product portfolio. We're starting with Fulfillment where MAX is turning network intelligence into proactive action embedded directly into our customers' workflows."

SPS Commerce customers interested in MAX can speak with their SPS representative to learn more about our agentic supply chain network and joining beta programs. SPS will also host a live webinar for current customers on March 26 to share additional details on MAX, including product capabilities, initial use cases, and what customers can expect in our beta program.

About SPS Commerce

SPS Commerce is the world's leading supply chain network, connecting trading partners around the globe to optimize supply chain operations for all retail partners. We support data-driven partnerships with innovative cloud technology, customer-obsessed service, and accessible experts so our customers can focus on what they do best. Over 50,000 recurring revenue customers in retail, grocery, distribution, supply, manufacturing, and logistics are using SPS as their retail network. SPS has achieved 99 consecutive quarters of revenue growth and is headquartered in Minneapolis. For additional information, contact SPS at 866-245-8100 or visit www.spscommerce.com.

Forward-Looking Statements

This press release may contain forward-looking statements, including information about management's view of SPS Commerce's future expectations, plans and prospects, including our views regarding future execution within our business, the opportunity we see in the retail supply chain world and our performance for the fourth quarter and full year of 2025, within the safe harbor provisions under The Private Securities Litigation Reform Act of 1995.

These statements involve known and unknown risks, uncertainties and other factors which may cause the results of SPS Commerce to be materially different than those expressed or implied in such statements. Certain of these risk factors and others are included in documents SPS Commerce files with the Securities and Exchange Commission, including but not limited to, SPS Commerce's Annual Report on Form 10-K.

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For more information, press only:
Kristin Faulder (on behalf of SPS Commerce)
kfaulder@5by5agency.com

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